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# FRANK LYNAM

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## ABOUT

Highly experienced engineering leader (20+ years) adept at translating complex product requirements into successful outcomes, driving significant user engagement and team growth. Excels in building high-performing teams through strong people management, coupled with strategic architectural vision and the ability to provide hands-on technical support. Currently, considering new opportunities with early stage companies looking for a hands on technical leader.

## EXPERIENCE

### **Woebot Health, Dublin** – 5 years 7 months

#### *VP of Engineering* AUG 2021 – APR 2025

- Led the development and delivery of a Medical Device (SaMD) mental health chatbot that reached peak usage of millions of messages transmitted monthly.
- Maintained adherence to enterprise SLA obligations.
- Facilitated the growth of the engineering organization to a team of 30+ individuals.
- Upheld agile product development processes while operating within a Quality Management System framework.
- Executed the roadmap for achieving SOC2 and HIPAA compliance.

#### *Engineering Manager* OCT 2019 – AUG 2021

- Drove the expansion of the company's Dublin presence, growing the team from 3 to 20 individuals.
- Managed a backend engineering team specializing in building and deploying Node.js applications on AWS.

### **MinFarm Tech, Dublin** – 1 year 8 months

#### *Senior Software Developer* JAN 2018 – AUG 2019

- Contracted to explore and assess new business opportunities in the LoRaWAN remote IoT sensor domain.
- Delivered several Proofs of Concept (PoCs) spanning mobile (iOS Swift), web (React), and backend (Node.js) technologies.

### **Noho, Dublin** – 1 year 10 months

*Head of Interactive Development* DEC 2015 – SEP 2017

- Directed a small software development team in the creation of AR/VR and multi-projector display solutions for immersive and interactive installations, predominantly within the museum market.
- Notable clients included the National Museum of Ireland, the Allard Pierson Museum of Antiquities (Amsterdam), and Alltech.

**Trinity College Dublin, Dublin – 2 years**

*Adjunct Lecturer in Digital Humanities* JAN 2016 – DEC 2017

- Developed a comprehensive syllabus and delivered instruction for a newly created postgraduate course in digital humanities.
- The course was tailored for humanities students with non-technical backgrounds, exposing them to emerging technical approaches.

**Klas Group Holdings, Dublin – 10 years 8 months**

*Chair of the Board* AUG 2013 – DEC 2014

- Led the board through the successful sale of the group to a management consortium.
- Provided decisive leadership and ensured stability during a critical period of transition for the organization that saw revenues rise to 5+ million USD annually.
- Established board agendas and effectively chaired meetings, driving focused discussions and decision-making.

*Director* MAY 2012 – AUG 2013

- Spearheaded technical oversight of the group's product development strategy, ensuring alignment with business objectives.
- Provided strategic guidance during a phase of rapid expansion, supporting the successful scaling of the team to 80 employees.

*Software Engineer* 1998 – 2006

- Leveraged expertise in satcomm and hardware encryption systems to support the development of commercially successful products.
- Provided on-site technical support for sales and troubleshooting, directly contributing to customer satisfaction and business development.

## EDUCATION

**Trinity College Dublin**

*Doctor of Philosophy (PhD) in Digital Arts and Humanities*

2011–2015

- Selected for the DAH (Digital Arts and Humanities) PhD programme, which focused on interdisciplinary work, collaborative projects, and the application of emerging technologies to advance humanities research.
- Honed critical analysis, project management and advanced technical skills.

- Successfully defended the doctoral thesis *Untangling the web of data - A critical analysis of the Archaeological Semantic Web*, which analyzed and applied semantic web technologies and Open Data principles to the challenge of managing fragmented archaeological data.

## *Bachelor of Arts (B.A.) degree in Ancient History and Archaeology/Italian*

2006-2010

- Achieved a First Class Honours Two-Subject Moderatorship (TSM) Bachelor's degree as a mature student, majoring in Ancient History and Archaeology and minoring in Italian.

## **Cambridge University**

### *Master of Philosophy (MPhil) in Archaeology*

2010-2011

- Earned a Master of Philosophy (MPhil) with Distinction from the School of Archaeology, Cambridge.
- Completed a thesis entitled *Domestic Life in 3rd Millennium BCE Mesopotamia - New approaches to archaeological stratigraphic analysis*.

## **AWARDS**

### **Trinity College Dublin**

#### *Ussher Fellowship*

2011

#### *Digital Arts and Humanities PhD scholarship*

2011-2015

## **SKILLS**

### **Technical**

#### *Frontend*

React React Native Unity C# Data Visualisation Swift iOS

#### *Backend*

Node.js JavaScript TypeScript

#### *Database*

MongoDB BigQuery DynamoDB

#### *Cloud*

AWS GCP

## Management

Technical Leadership People Management Performance Reviews Career Guidance  
Dispute Resolution Agile Problem Solving

## Academic

Research Teaching Technical Writing Field Work Public Speaking

## RESOURCES

<https://franklynam.com/>

<https://www.linkedin.com/in/frank-lynam/>

<https://tcd.academia.edu/FrankLynam>